

Case Study

Texas county elections office digitizes voting registration and records processes.



INDUSTRY
Government

COMPANY
Uvalde County
Elections Office
Texas
uvaldecounty.com

The Uvalde County Elections Office has the responsibility of maintaining all paper and database information for more than 17,000 registered voters in the county.



The Uvalde County Elections Office integrated Upland Software's cloud-based workflow automation and document management solution, FileBound, into its document management processes. By eliminating paper voter registration packages and digitizing records, the elections office drastically increased efficiency, enhanced security, and supported a more staff-friendly, productive workplace.



Uvalde County improved records access and voters' user experience.

FileBound helped staff boost productivity without sacrificing security.

Retaining accurate, secure voting records is essential to the democratic process and supporting the validity of elections. To accommodate changing voting regulations and ensure the integrity and disaster recovery of voter data, the Uvalde County Elections Office wanted technology that would encompass these capabilities while also streamlining the process of updating voter records.

With support from Access Imaging Solutions, the Uvalde County Elections Office implemented FileBound to improve, standardize, and digitize voter documents. This upgrade immediately helped ease cumbersome manual processes and

greatly decreased the time needed to process new voter packages.

The results

- Voter registration packages can be securely accessed by permissioned individuals via the FileBound Cloud.
- To improve public access, new voter applications are also available online for county residents.
- FileBound's scalability allows the Office to expand to other services, such as ballot-by-mail applications and beyond.
- Staff adopted the new processes quickly

with little to no training required, since FileBound dovetailed seamlessly with existing applications and systems.

- FileBound's flexibility helps staff adapt to new process requirements, organizational changes, and remote working conditions with no problems.
- Staff saves time previously spent printing, scanning, and indexing while eliminating the cost of machine use, paper, and toner to print forms.
- FileBound also aids in disaster recovery measures by ensuring all content is available round the clock, mitigating any natural or man-made disasters.

Upland FileBound delivers document and workflow automation applications that improve the operation of any organization by connecting users with the information they need to work more efficiently and effectively. With FileBound, customers can build automated workflow processes and centrally manage documents to improve compliance, collaboration, and access to information.